

Terms of Use

Last updated: 01 Jan 2025

Welcome to DigitRell, a brand owned and operated by JoeNJack Touch Private Limited (“we,” “our,” “us”). These Terms of Use (“Terms”) govern your access to and use of our websites and services (collectively, the “Platform”). By using our Platform, you agree to these Terms in full. Please read them carefully.

1. General & Acceptance of Terms

DigitRell operates as a business division of JoeNJack Touch Private Limited, providing technology, consulting, and digital services. All references to “DigitRell” herein refer specifically to the business operations of JoeNJack Touch Private Limited under the DigitRell brand. By accessing or using our Platform, you agree to be legally bound by these Terms and any applicable policies incorporated herein by reference. If you do not agree, please do not use our Platform.

2. Eligibility

You must be at least 18 years old and legally competent to enter binding contracts. You warrant that all information you provide during registration or use is true, accurate, and current, and you agree to promptly update such information as needed.

3. User Accounts & Security

You are responsible for maintaining the confidentiality of your login credentials and for all activities conducted under your account. Notify us immediately if you suspect any unauthorized access or security breach. We may implement multi-factor authentication and other security measures to protect your account.

4. Use of Website & Services

The content on this Platform is for general informational purposes only. While we strive to keep information accurate and up to date, we expressly disclaim warranties regarding completeness, reliability, or suitability. Any action you take based on this information is at your own risk. Content published here does not constitute

professional or legal advice. Please contact us for specific consulting guidance. Additional terms may govern particular services or product features.

5. User Conduct

You agree to use the Platform lawfully and responsibly. You shall not post or transmit unlawful, harmful, offensive, or malicious content (including viruses or malware) or interfere with platform security or other users' access. We reserve the right to monitor, remove, or restrict any activities or content violating these Terms.

6. Intellectual Property

All content, design, graphics, logos, trademarks, and materials on this Platform are owned by JoeNJack Touch Private Limited or its licensors. You receive a limited license to access and use the Platform for authorized purposes only. Unauthorized copying, modification, distribution, or reverse engineering is strictly prohibited without prior written consent.

7. Payments & Subscriptions

Applicable fees, subscriptions, and billing terms will be disclosed clearly. Payments are generally non-refundable unless expressly stated. We reserve the right to update pricing with appropriate notice. Free trials or beta offerings may be subject to additional terms and limited duration.

8. Privacy & Data Protection

We may collect limited personal information such as your name, email address, phone number and company details when you contact us through our website, e-mail or forms. We may also collect basic technical data such as your IP address, browser type and visit duration for analytics purposes. Your use of the Platform constitutes consent to such collection and processing. Your information is used to respond to your inquiries, improve our services, and send updates if you've opted in. We do not sell, rent or trade your data to third parties. We implement reasonable security measures but cannot guarantee absolute data security. Cookies may be used to enhance your experience, which you may disable via browser settings.

9. Third-Party Content & Links

Our Platform may contain links to external websites for your convenience. We do not control, endorse, or assume responsibility for the content or practices of these third-party sites, and disclaim liability for any losses arising from their use.

10. Disclaimers & Limitation of Liability

The Platform is provided “as is” without warranty of any kind, implied or explicit. We disclaim responsibility for any direct, indirect, incidental, consequential, or punitive damages arising from use or inability to use the Platform. Liability caps apply to the fullest extent permitted by law.

11. Indemnification

You agree to indemnify, defend, and hold harmless DigitRell, JoeNJack Touch Private Limited, and their affiliates, officers, and employees from any claims, damages, or expenses arising from your violation of these Terms or unlawful conduct.

12. Termination

We may suspend or terminate your access or account at any time without prior notice for violations of these Terms or legal reasons. Upon termination, all rights and licenses granted to you will immediately cease.

13. Governing Law and Dispute Resolution

These Terms are governed by the laws of India. Any disputes will be subject to the exclusive jurisdiction of Courts located in Cochin, Kerala. Arbitration or alternative dispute resolution mechanisms may also apply where specified.

14. Force Majeure

We are not liable for delays or failures caused by events beyond reasonable control, including but not limited to natural disasters, internet outages, or governmental actions.

15. Changes to Terms

We reserve the right to revise these Terms at any time by posting the updated version on this Platform. Continued use after changes signifies acceptance of the new Terms.

16. Contact Us

For any questions regarding these Terms, please contact:

JoeNJack Touch Private Limited

Cochin, Kerala, India

Email: info@digitrell.com